News Release

City of Mansfield, Ohio

Timothy L. Theaker, Mayor



For Immediate Release

Date: May 4, 2021

Contact: James Weiner, IT Director / 419-755-9679 jweiner@ci.mansfield.oh.us

Subject: Scheduled Phone System Outage

Mansfield, OH--Due to the migration to our new phone system, the phone numbers to the City of Mansfield will be down on Wednesday, May 5th beginning at approximately 8:00 AM. Various departments will be coming back up throughout the day as the IT Department gets the new phones installed and logged into the system. It could take 24 hours for all lines to be restored.

The 911 Emergency lines WILL NOT BE AFFECTED.

Please reach out to departments via email if needed.

Any questions concerning this notice may be directed to the City's IT Director, James Weiner, during normal business hours. Normal business hours are Monday thru Friday 8:00am to 4:00 PM, and Director Weiner can be reached at 419-755-9679.