



DRINKING WATER

WATER TREATMENT PLANT — JODIE A. PERRY, MAYOR

Failure to Certify Notification to Persons Served by Known or Potential Service Line Containing Lead – Template 3b

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for Mansfield City

We were required to report 43 GRR (galvanized requiring replacement) notices to the State. Our system failed to demonstrate to the State that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement, or lead status unknown service lines as required by July 1, 2025. Although the failure to comply with the reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information including what we did to correct the situation. It is important for consumers to know if the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line so they can make decisions on whether and what actions to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Remember, boiling water does not remove lead from water. For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's websites at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> and <http://www.epa.gov/lead>.

What is being done?

Since being notified of the non-compliance the City of Mansfield has worked to identify the 43 recorded GRRs. Through records and field investigation, it has been determined that all 43 were classified as GRR in error and no GRR notices are required to be issued. We will provide the other required notifications to persons served before 12/31/2025.

For more information, please contact Leon E. Bursley Jr. at (419) 884 – 3310 or 2010 Lexington Springmill Road South, Mansfield, Ohio 44904.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWSID#: OH7002914

Date distributed: 01/02/2026

YOUR DRINKING WATER HAS BEEN TESTED AND IS SAFE TO DRINK.
However, we experienced a rapid mix failure so the City of Mansfield public water system did not meet treatment requirements.

Rapid mix is an integral part of conventional surface water treatment and responsible for allowing contact time for pre-treatment chemicals.

Beginning on December 9, 2025, we failed to provide adequate conventional surface water treatment when the rapid mix failed to operate properly. This is an ongoing issue that is currently being addressed. Water quality is still being monitored regularly.

What should I do?

- **You do not need to boil your water or take other corrective actions.** However, if you have specific health concerns, consult your doctor.
- People with severely compromised immune systems, infants, and some elderly people may be at increased risk. These people should seek advice about drinking water from their health care providers.

What does this mean?

- This situation does not require that you take immediate action. If it had been, you would have been notified immediately.
- *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*
- These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What happened? What is being done?

We did not have a rapid mix before installation of the rapid mix pumps this year. After routine maintenance our rapid mix pumps failed to start, but did not harm our drinking water. We have investigated and are taking the necessary steps to correct this issue.

For more information, please contact Leon E. Bursley Jr. at (419) 884 – 3310 or 2010 Lexington Springmill Road South, Mansfield, Ohio 44904.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWSID#: OH7002914

Date distributed: 01/02/2026

Tier 2: SWTR Notice - Inadequate Treatment (Treatment Technique)